

From: Antonietta Canta <antoniettacanta@gmail.com>
Sent: 29 January 2026 18:01:21 UTC+00:00
To: "William Thompson" <william.thompson@north-herts.gov.uk>
Subject: Re: 25/03155/FPH - 21 Trevor Road
Attachments: ASHP___MCS_020_Noise_Impact_Assessment.xlsx

Hi William,

Please see attached. Let me know if you need anything else.

Kind regards,
Antonietta Canta

On Mon, 26 Jan 2026 at 11:40, William Thompson <william.thompson@north-herts.gov.uk> wrote:

Good morning,

I hope you are well.

Thank you for submitting details of the ASHP. The Environmental Health Officer has stated “We would normally expect to see a MCS020 noise assessment for an application such as this (the installation of an air source heat pump). There is information in relation to the unit to be installed, however, we need to see such an assessment to see the local context.”

Therefore, could you please complete the MCS020 attached. Pdf and website for guidance: [MCS has published an updated version of MCS 020 - MCS](#)

I may then continue with the application as normal.

Kind regards,

William Thompson
Graduate Planning Officer



Desk Extension: 01462474252

Mobile: 07748334036



www.north-herts.gov.uk

Any opinions expressed in this email are those solely of the individual. This email and any files transmitted with it are confidential and solely for the use of the intended recipient. If you are not the intended recipient or the person responsible for delivering to the recipient, be advised that you have received this email in error and that any use is strictly prohibited. If you have received this email in error please delete it.

The Customer Service Centre at the Council Offices is now open on Monday-Friday 9am-5pm. If you need to speak to us, please [contact us](#) to discuss how we can help.

Received your annual Council Tax bill? It's quick and easy to [manage your account online with MyAccount](#).

