**From:** Customer Service Central Home Counties <CustomerService.CentralHomeCounties@vistry.co.uk>
**Sent:** Monday, September 16, 2024 2:22:17 PM
**To:** Customer Service Central Home Counties <CustomerService.CentralHomeCounties@vistry.co.uk>
**Subject:** Bus stop to Liliburn Avenue, Meridian Gate

Dear resident,

Further to your email with regards communications around the bus stop to Lilburn Avenue, I can confirm the installation is part of the planning approved bus route, approved under planning condition 11, which was discharged in 2018. These works had been proposed prior to handover to Settle Group in October 2020 and this should have been communicated to yourself via Settle.

We are obliged to install this bus stop prior to 18th September when there is a handover to Frontier Estates, as below. The bus stop is a requirement of the contract with Frontier.

However, we have been in discussions with Frontier and requested the removal of the shelter and instead install a post with yellow markings. We will of course keep you updated of the status of approval in this matter.

I understand you raised a request for the bus stop to be relocated and we can confirm the bus stop was decided not to be located adjacent to the care home as this is the main access to the site. The provision of a bus stop along this would pose a risk to road users, blocking the forward visibility of drivers entering the site and encouraging overtaking manoeuvres on a blind bend and into the bus route (as the bus turns right onto Lilburn Avenue).

This location would also increase the pedestrian traffic crossing the most heavily trafficked part of the site, threatening the chance of pedestrian/vehicular collisions. The position was agreed with HCC and would be an item to raise with them for a response also.

All lighting columns are installed and connected in the vicinity of the bus stop and there is no further lighting proposed with the bus stop.

We are unable to comment on noise as we are not advised on the type of bus or regularity proposed by the local passenger transport controller.

I hope this helps answer your question regarding this matter and shows this is out of our control. Vistry's obligation is to provide the bus infrastructure only.

Kind regards,

**Amy Panayis**

Customer Service Co-ordinator

[redacted]

**Vistry Central Home Counties**

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